



#### INDUSTRY

ANL Container Lines has been providing shipping transport services around Australia, and the world for over 50 years. The core of ANL's business has shifted directions since the early 1970's. ANL started their business as a local Australian coastal carrier, and steadily grew into a large-scale international container shipping company. With their transformation came the new need to compete in the dynamic global shipping environment. ANL's recent history really began in 1998 when CMA CGM, (now the world's 3rd largest container line) bought the international container shipping business and trademark ANL from the Australian Government. Since then, they have dramatically increased their service routes, and their company has grown a considerable amount and now is able to offer shipping services to all worldwide destinations, including Europe, the Mediterranean, North Africa, the Pacific Islands, North America, Asia and many other places.

#### CommuniGate Pro delivers the complete communications package for ANL Container Lines

#### CHALLENGE

ANL Container Lines was historically using a Pegasus e-mail client that used Unix servers, with a Sendmail client to offer the Pop3 protocol. As their business expanded globally, they required an e-mail client that would integrate easily with other tools and offer features such as global contacts, global calendars and remote access. While ANL employees' mainly use their communications solution around the office, they do have a number of mobile users (managers, regional representatives, etc) who access their e-mail via the internet or on their mobile device. To remain competitive in the shipping arena, ANL also required more complex filtering rules and the ability of their colleagues to contact each other while out of the office.

#### SOLUTION

ANL Container Lines was so pleased with the results they saw during their trial period that they moved from their legacy Pegasus system to CommuniGate Pro. "After research, we found that CommuniGate Pro was a cost competitive solution that had the feature set we wanted, and the fact that it was compatible on Linux based operating systems was a huge factor in our decision as well. Our IT staff is very familiar with Linux and Unix systems, and CommuniGate Pro makes it very easy for our staff to

administer, recover and restore messages. Managing CommuniGate Pro at the size that we have it required a smaller head count and has been less labor intensive than the equivalent Exchange or Domino setup," said Mr. Paul Dudley, Senior IT Systems Administrator with ANL Container Lines.

ANL now deploys CommuniGate Pro to 800 accounts across 9 domains, whose users primarily use CommuniGate Pro for e-mail communications, leveraging IMAP, POP, and Web based mail features. The most commonly used tools besides mail are; server side rules, vacation messages, the IMAP protocol, and the MAPI connector, so their employees can work with Outlook clients and leverage all groupware features. Moving away from their Pegasus system, these new features needed to be incorporated into their daily communications model. They needed to provide the ability for end-users to access communications no matter where they were, and with their current setup of CommuniGate Pro, they were able to do just that.

#### SYSTEM ARCHITECTURE

ANL Container Lines run their version of CommuniGate Pro on a virtual Linux server, with 3GB of memory, and 200GB of disk space on a single storage area network. This system might seem simple, but it boasts more than enough power to run and maintain CommuniGate Pro, allowing for ANL users to communicate at their convenience. CommuniGate Pro runs on every major platform, so no matter what machine their users are operating on, they will be able to check their messages and communicate with colleagues as fast as their connection allows. ANL makes full use of the customizable e-mail interface of CommuniGate Pro and has edited their webmail login page to give it an official ANL branded corporate look.

#### BENEFITS

"Since initially fine-tuning some initial performance issues with system resources, our IT staff hasn't had or heard too many complaints. Our uptime has increased dramatically. The CommuniGate Pro software has been very reliable. It has only crashed one time in four years, and support has been helpful when we have needed their assistance. We also found that upgrading to current versions of CommuniGate Pro have also increased performance," added Mr. Dudley. The Combination of CommuniGate Pro on a Linux platform, with SAN, TSM, and VM Ware has provided ANL Container Lines with a reliable, flexible, easy to manage environment for their e-mail messaging services.

No matter what operating system, client, or language their users need, CommuniGate Pro can cover it all. CommuniGate Pro is compatible on over 30 different operating systems, and support more than 15 languages for the user to select around the world, making it easy to integrate existing communications strategies into one reliable solution, and to also quickly tackle and solve administrative problems. Regardless of how large your company is, what your company does or where you are located, CommuniGate Pro will be able to handle and maintain your daily communications traffic.

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